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² Regulating complex dynamics in firms and economics systems

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10 Abstract

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11 The decisions of economic firms are often guided by simple routines. We demonstrate that such a routine may gen-12 erate suboptimal chaotic dynamics, where the suboptimality is due to the fact that decision outcomes are in regions of 13 low performance. We discuss a simple, but effective, method to regulate such dynamics in order to improve the perfor-14 mance. The method works as follows: In a first step, from time series information one has to identify critical starting areas which may lead to a crash or an outcome with low performance. In a second step, one has to perturb the system 15 16 when it enters these critical areas. Due to sensitive dependence on initial conditions, already minor interventions suffice 17 to prevent harmful events and to obtain better results. 18 © 2007 Published by Elsevier Ltd.

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20 1. Introduction

In a variety of fields, including physics, chemistry, biology, and engineering it has been demonstrated that deterministic, but nonlinear models can exhibit complicated, bounded and erratic-looking fluctuations, which are hard to distinguish from the behavior of stochastic time series. This finding, that very simple deterministic laws of motion might be responsible for the complexity around us fascinated academics and the popular press alike and became a research topic of increasing interest over the last 25 years. Economists and other researchers who study firm behavior and market dynamics got interested in this topic as well and in many contributions it has been shown that their models may also exhibit a wide range of dynamics.

Although it has been observed that sustained erratic oscillations might be beneficial e.g. for the human heart or for the human perception of temperature, for firms and economic systems more often than not it has been argued that such fluctuations are harmful or disadvantageous and, therefore, should be avoided or, if possible, even actively removed. Researchers in physics developed a number of approaches which can serve the purpose of controlling such chaotic oscil-

32 lations. Some of these methods demonstrated that chaos could be controlled as soon as the system state is close to a

33 steady state; others showed that even if the state is far away from any steady state (or cycle), it could be steered to

34 a neighborhood by only small perturbations (e.g. [19-22]). These developments have subsequently been applied to

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35 economic models and it has been demonstrated that these techniques work quite effectively (see for example, 36 [25,18,1,12,13,2,7]).

37 There might be several reasons, however, why an application of such sophisticated techniques either might not 38 improve the system's performance or might not be even applicable, in particular for applications in economics. Let 39 us consider the first point that taming chaotic oscillations might not be preferable to a situation without intervention. 40 It has been shown, for example, that in economic models chaotic time paths can actually be the solutions to dynamic 41 optimization problems and therefore be superior to steady state behavior with respect to some long-run performance 42 measures (see e.g. [3,11]). The same observation has been made for models with (only) boundedly rational decision 43 makers, who are interested in solving optimization problems with a rather short time horizon (this might be due to 44 informational constraints or their information-processing capabilities); see e.g. [10,14,15]. Certainly, in such situations 45 getting rid of fluctuations might not be a preferable choice.

46 In this paper, we are more interested in the second point, namely that these techniques might not even be applicable 47 or suitable for the management of a firm or the policy maker in an economic system. It is a fact that the laws governing 48 the dynamics of economic or market systems are not known. Furthermore, and maybe in contrast to the natural sci-49 ences, experiments are hard to conduct and the historical time series obtained from real-world observations are too 50 short to reliably reconstruct these laws from the data. Finally, large interventions might be prohibitively costly or even 51 impossible for managers and policy makers. Hence, even if erratic fluctuations are not desirable, these constraints often-52 times renders sophisticated controlling-techniques ineffective. What is needed in such a situation is a rather robust and 53 simple method, which effectively improves the performance of the firm or the economic system despite those limitations.

54 In this paper, we introduce such an approach and illustrate its workings by applying it to an economic model intro-55 duced by Kopel [13]. Our idea is based on the following observation. If we consider the state variables of a dynamical 56 system and a performance measure (e.g. profit, sales revenue, unemployment, the growth rate, etc.) which depends on 57 these state variables, then certainly there will be regions in the phase space where the performance is low while in others 58 it will be high. It might also be the case that some regions should be completely avoided because it has bad or even 59 disastrous consequences if the trajectory passes through these regions. For example, if the output of a firm is very low then profits may be low or even negative due to fixed costs. If the output is very high, then profits may also be 60 61 low due to low prices. So very low or very high production levels should be prevented by the management of a firm. 62 We show that, without knowing the law of motion, the decision makers of a firm can discover such critical regions from 63 time series and then make very small and infrequent interventions such that the trajectory does not pass through them. 64 It is illustrated that this may improve the long-run performance of a firm. To have a particular example at hand, we 65 focus on the behavior of firms. However, it should be clear that the method is more general and may be applied to

66 a much wider range of dynamic economic systems.

67 2. A simple model of a firm's routines

68 A firm's decisions are often guided by simple routines. These well-practiced patterns of activity inside the firm 69 include e.g. hiring procedures, policies for determining how much to produce, and how much should be advertised 70 under various circumstances. Since decision-making is costly and decision makers are boundedly rational, these rou-71 tines are often incorporated into simple "rules-of-thumb" (see e.g. [6,5]). As an illustration of how such simple decision 72 rules might emerge in an economic framework, let us consider the following simple dynamic model.¹ Firms offer their 73 products in a competitive market and prices are determined by market clearing (to keep the model as simple as possible 74 all firms are assumed to be equal). At the beginning of period t + 1 a firm's management has to decide how much to 75 produce without knowing the price of that period. All it has is a price expectation p_{t+1}^e , which is assumed to depend on 76 the price of the previous period. The produced output will be shipped to the market and is then sold for the actual mar-77 ket price. During the process of deciding how much to produce the decision makers have to consider two constraints. 78 First, financial resources (working capital) in period t + 1 are given by F_{t+1} . The achieved profit P_t in period t can be 79 used either for internal financing or else can be paid out in the form of dividends. If we denote the retention rate with r, then $F_{t+1} = rP_t$. Second, firms are assumed to have access to the capital market where they can acquire short-term cap-80 81 ital in period t which has to be paid back in the subsequent period, where the interest rate is i. Let the parameter δ 82 denote the share of the production costs which is financed by the working capital F_{t+1} and the parameter γ denote 83 the costs per unit of production. Suppose, furthermore, that market prices are determined by a linear inverse demand 84 curve of the form $p_t = \alpha - \beta(nx_t)$, where nx_t denotes the total supply of the *n* firms in the market.

¹ For a more general version of this model the reader is referred to Kopel [13], where references to the literature and more details on the economic foundation of the assumptions are given.

85 Then, taking all that into account, the constrained maximization problem of each sales-revenue-maximizing firm is

$$\max_{x} \qquad p_{t+1}^{\rm e} x$$

87 subject to
$$\delta \gamma x \leq r P_t$$
,

88 where $P_t = P(x_t) = (\alpha - \beta n x_t) x_t - (1 - \delta)(1 + i)\gamma x_t$. The first term is the sales revenue and the second term is the share 90 of the production costs of the previous period, which has been financed by external funds and has to be paid back in the 90 current period. If we e.g. assume naive expectations, i.e. $p_{t+1}^e = p_t$, then the sales-revenue-maximizing production choice 91 is $x_{t+1} = (r/\delta\gamma)[(\alpha - \beta n x_t)x_t - (1 - \delta)(1 + i)\gamma x_t]$. This difference equation incorporates in a simple way the quite com-92 plex interactions of production and financial decisions of the firm's managers. However, these managers are only 93 boundedly rational. Their behavior is only locally, but not globally optimal since they do not take into account the 94 global structure of environmental feedback.

In the remainder of the paper we will not refer to the details of the model. Instead, we will consider the decision rule as an example of an organizational routine, which is used to determine output. If we set $\kappa := r/\delta\gamma$, $a := \alpha$, $b := \beta n$ and $c := (1 - \delta)(1 + i)\gamma$, the rule reads

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$$x_{t+1} = f(x_t, \kappa) = \kappa[(a - bx_t)x_t - cx_t],$$
 (1)

where $P(x_t) = (a - bx_t)x_t - cx_t$ denotes the profit. Hence, what this routine says is that the management's future output choice is based on current profit. We will assume that the management is not willing to change the routine. This is motivated by the fact that firms do not change their routines often because getting members of an organization to alter what has been worked out in the past is difficult.

104 3. A simple intervention method

105 Fig. 1 illustrates the dynamics of our model in the time domain for a = 20, b = 5, c = 4 and $\kappa = 0.25$. As can be seen 106 in the top panel, production levels vary strongly and repeatedly drop to very low levels. For instance, around period 107 100, the trajectory of output quantities nearly equals zero and it takes some iterations before the system reaches again 108 higher production values. Similar drops in production can be observed repeatedly. The corresponding profits would 109 obviously also show the same kind of erratic behavior, since the production level in period t is proportional to the profit in the previous period by the firm's decision rule. The bottom panel of Fig. 1 shows the corresponding sales revenues 110 and, obviously, they fluctuate strongly too. Note that for some periods sales revenues are very low or even close to zero. 111 Using 10,000 observations, the average sales revenue of the firm is 12.73. 112

The drops in sales revenues presented above are of course not desirable from the management's point of view. Obviously, if sales revenues fall below a certain threshold, the firm may run into liquidity problems or even go bankrupt



Fig. 1. The dynamics of our model with a = 20, b = 5, c = 4 and $\kappa = 0.25$ in the time domain for 200 observations. The top (bottom) panel displays the evolution of output (sales revenues).



Fig. 2. Crash paths of our model between t = -4 and t = 0. A crash is defined as a drop below $x_c = 0.25$. We display 500 collected crash orbits. Parameter setting as in Fig. 1.



Fig. 3. The top panel displays the dynamics of the modified model with Z = -0.2 in the time domain (200 observations, parameter setting as in Fig. 1), the central panel shows the corresponding interventions, and the bottom panels depicts the sales revenues.

115 (even more so if the situation is worsened by some additional external shock in the economy). In addition, if production

116 is very low, the firm has to lay-off most of its work force. Let us therefore assume, that the management of the firm seeks

117 to prevent trajectories to fall below a critical value x_c , say $x_c = 0.25$.² It is easy to numerically compute that the prob-

118 ability that the output level is below this threshold level is about 18.14 percent.

119 Our method starts with the management collecting information on the paths of trajectories that may lead to such a

120 crash. Then, by exploiting the sensitive dependence of initial conditions of a chaotic system, it tries to make small interven-

121 tions at these critical points to avoid bigger crashes in future periods. It will turn out that all this can be achieved without

122 knowing the actual law of motion. The management can base its intervention strategy on simple time series information.

123 Furthermore, only rare and small interventions are needed, which is another important factor, as interventions are costly.³

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 $^{^{2}}$ As a consequence, the management has to adapt the organizational routine with respect to our proposed method. In a more general market model, policy makers intervene in order to minimize market crashes.

³ When we talk about "costs of intervention", we (also) refer to the costs which arise by the effort the management has to devote to collect information and to monitor the intervention process and make sure that employees implement their decisions correctly. Costs also arise because changes have to be communicated and information transmission channels and procedures have to be established. Moreover, each such intervention "breaks" the corporate routine activity and puts the corporation into an "alert state". It seems plausible that a strategy which only requires few of such interventions is less expensive than a method which only works if one changes the output decision resulting from routine-driven behavior in each and every time step.



Fig. 4. The effectiveness of the method for increasing intervention size Z. We display the probability that the trajectory is below $x_c = 0.25$. In the panels from the top left to the bottom right we use 100, 200, 400, 800, 1600, and 3200 observations, respectively, to identify the alert zone for period t - 3. Results are presented for 20 simulation runs (10,000 observations each), generated by using different initial conditions.

124 Finally, it should be mentioned that it is likely that the system will remain chaotic.⁴ With regard to this point one might

125 argue that there is strong evidence that economic agents are usually risk-averse (see [8, 24, 16]) and that they therefore prefer

126 a world in which chaos (and the associated strong volatility of system variables) is suppressed or removed. However, under

127 certain circumstances chaos control may not be possible. In such situations our method may then be used to prevent at least128 some extreme outcomes or crashes.

Let us now turn to the first step. Collecting information in our model is straightforward. The management simply has to record production data x_{t-1}, x_{t-2}, \ldots whenever $x_t < x_c$ and search for a pattern in these data. Fig. 2 illustrates the results for our map with $x_c = 0.25$. Going backwards in time, it is quite obvious that $f(x_{t-1} > 3.1367) < x_c$ and $f(1.3750 < x_{t-2} < 1.8249) > 3.1367$ and finally that $f(0.3918 < x_{t-3} < 0.5511)$ and $f(2.6493 < x_{t-3} < 2.8083)$ are \in [1.3750, 1.8249], respectively. Thus, if the management observes that the output trajectory falls into the alert zone A, that is, if $x_{t-3} \in [0.3918, 0.5511]$ or [2.6493, 2.8083], then it can intervene in the system in t-2 such that $135 \quad 0.25 < x_{t-1} < 3.1367$, which prevents the production level to fall below x_c in period t.⁵

136 To give an example, the interventions may be executed by an additional feedback term that leads to

⁴ Our method is related to the one proposed by Yang et al. [26]. Their goal, however, is to maintain transient chaos, i.e. to prevent periodic orbits. In a biological context, the emergence of periodicity may be regarded as pathologic (and is referred to as a dynamical disease). In addition, their approach is not based on time series information. For some biological applications and refinements of this approach see, [4,23,17] or [9]. Overall, this literature is known under the heading "chaos anti-control".

⁵ It is important to note that for the sake of demonstration we have selected one particular example where the firm intervenes *two* time steps ahead of the crash date. The firm may also decide to intervene e.g. one time step later. However, the management has to consider a trade-off: the earlier it intervenes, the smaller is the necessary adjustment of output and vice versa. So the decision makers may decide whether they want to intervene early and change output only slightly or wait and intervene more forcefully later.

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Fig. 5. The evolution of average long-term sales revenues for increasing intervention size Z. The numbers correspond to the simulation outcome presented in Fig. 4.

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$$x_{t-1} = \begin{cases} f(x_{t-2}) + Z & \text{for } x_{t-3} \in [0.3918, 0.5511] & \text{or } x_{t-3} \in [2.6493, 2.8083], \\ f(x_{t-2}) & \text{otherwise.} \end{cases}$$
(2)

139 Z is an arbitrary intervention function, which has to ensure that the orbit leaves the crash path. In Fig. 3 we simply set 140 Z = -0.2. In this case the financial resources, which have been available for production, are not used up completely, 141 and we assume that in those periods the excess amount is paid out as an additional dividend. The top panel shows 142 the trajectory of the modified model and the panel in the middle indicates the magnitude and frequency of interven-143 tions.⁶ At least in the first 200 periods, the production level does not drop below $x_c = 0.25$. Moreover, the management 144 must intervene in just 17 cases. Infrequent interventions thus may suffice to prevent the system from dropping below the 145 threshold value. Observe that the management does not have to change the firm's routine, but instead issues temporary 146 and short-term modification plans. Exploring the first 10,000 observations for this specific parameter setting shows that 147 the variable is only in less than 0.05% of the cases below x_c . Recall that without interventions, this happens in about 18.29% of the cases. Finally, the bottom panel in Fig. 3 depicts the corresponding sales revenues. Obviously, regions 148 with extremely low sales revenues can be avoided. To the delight of the firm's management, the average sales revenues 149 150 increase from 12.73 to 16.45, a positive change of about 30%. In addition, the average profits increase also by about 30% from 6.37 to 8.25. 151

Next, we explore the effectiveness of our intervention method with respect to an increasing number of observations available to identify the alert zone A. Since both, having frequent modifications and collecting more data, result in higher costs, it is of considerable practical importance to know how the method performs if few data points are avail-

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 $^{^{6}}$ It is easy to check that the method also works for other one-dimensional nonlinear maps, i.e. the logistic map, the tent map, or the Gaussian map. The method may also be applied in higher dimensional systems, although it may become more difficult to learn the critical intervention space. For some hints on this aspect see, e.g., [26] and the references in footnote 3.

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155 able or intervention levels are restricted to be small. In Fig. 4, we plot the probability that the system falls below the 156 critical value x_c , denoted as Y, against the intervention size Z. In the panels from the top left to the bottom right we use 157 100, 200, 400, 800, 1600 and 3200 observations, respectively, to calculate the alert zone A. The results are presented for 20 simulation runs with 10,000 observations each, generated by using different randomly chosen initial conditions. The 158 159 results are striking. For already 100 observations (and sufficiently large Z) it is possible for the management to signif-160 icantly reduce the probability that the system drops below the critical value. Moreover, the results improve with increas-161 ing number of observations. Consequently, if the firm's management invests in a better enterprise information system, 162 then the performance improvement is even higher. For instance, almost all crashes are avoided for a learning period of

- 163 3200 observations and a moderate intervention force.
- Fig. 5 depicts how the average long-term sales revenue depends on Z. The panels directly correspond to the one displayed in Fig. 4. Given our parameter setting, $x_c = 0.25$ implies $R_c = 5$, i.e. if output does not fall below 0.25, then in



Fig. 6. The effectiveness of the method for increasing intervention size Z and different noise intensities. We display the probability that the trajectory is below $x_c = 0.25$. In the panels from the top left to the bottom right we set $\sigma = 0$, $\sigma = 0.05$, $\sigma = 0.1$, and $\sigma = 0.2$, respectively. We use 200 observations to identify the alert zone for period t - 3. Results are presented for 20 simulation runs (10,000 observations each), generated by using different initial conditions.



Fig. 7. The figure is based on the same simulation design as Fig. 6, except that we now use 400 observations to identify the alert zone for period t - 3.

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each period, sales revenue will be above 5. The panels of Fig. 5 reveal that our method may furthermore increase sales revenues by about one-third. Again, already few observations seem to be sufficient to support the main goal of the firm. It is important to realize, however, that the relation between intervention strength and sales revenues is nonlinear. Even for tiny interventions, say Z = -0.05, sales revenues may significantly be raised.

170 Finally, we turn to the important issue whether the effectiveness of the proposed method is robust with respect to 171 noise. Therefore, we add dynamic noise ε_{t} to the system, where ε is IID normally distributed with mean zero and con-172 stant standard deviation σ . In addition, we restrict the dynamics of the model to the interval $0 \le x_t \le 3.2$. The lower 173 bound is obvious since output cannot be negative. The upper bound, which is the extreme production value one 174 may observe in the deterministic scenario, may be regarded as maximal production capacity. The four panels of 175 Fig. 6 are computed with $\sigma = 0$, $\sigma = 0.05$, $\sigma = 0.1$ and $\sigma = 0.2$, respectively. The panels depict the probability that 176 the output level is below the threshold level $x_c = 0.25$ for increasing Z (as in Fig. 4). In all four cases, we have used 177 200 observations to identify the alert zone. Fig. 7 shows the same, except that the learning period now comprises 178 400 time steps. Visual inspection reveals that even in the presence of substantial exogenous noise, the probability of 179 unwanted crashes may significantly be reduced. The longer the learning period, the better the method works. However, 180 even for as few as 200 observations and $\sigma = 0.2$, crashes are reduced by a factor of at least 1/2 if Z is sufficiently strong. 181 In about half of the 20 simulation runs, the probability Y even decreases by about 2/3.

182 4. Conclusions

183 Nonlinear dynamical systems may display erratic fluctuations, including regular dramatic changes. In economics, 184 such events may stand for firms going bankrupt, severe business cycles, and stock market crashes. In this paper, we 185 discuss a method to regulate potentially harmful chaotic dynamics. The main point of the method is to learn certain 186 intervention points in advance of the crashes. Application of the method needs no knowledge of the underlying system 187 dynamics but only time series information. Another advantage is that our method only requires rare and small inter-188 ventions. We have demonstrated the working of the method by relying on a simple model of firm behavior. Besides 189 preventing output to fall below a pre-specified value, it has turned out that the interventions may also increase average 190 long-term sales revenues and average long-term profits. Our simulations also give strong evidence that the method is

191 robust with respect to noise.

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