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Kolloquiumsvortrag

Fakultät Wirtschaftsinformatik und Angewandte Informatik

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Business Process Management: Abstraction, Consistency, Compliance

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Business process models are the basis for understanding, improving and implementing working procedures in organizations. In this talk, current research areas of the BPT group are discussed. *Abstraction* is based on the understanding that multiple models can describe one business process from different angles and that abstract models can be derived from detailed ones. *Consistency* between process models has traditionally relied on behavioral equivalence notions. If models share complex, non-hierarchical relationships, these notions fall short of providing useful results. Therefore an approach based on behavioral profiles will be sketched. Finally, *compliance* looks at domain-specific properties of process models rather than on generic properties such as soundness. The talk will be concluded by an approach to increase end-user involvement in business process elicitation.