Setting up Wi-Fi for macOS (eduroam)

Important information:

- **Important:** If you were previously connected to eduroam via eduroamCAT or manually, you must delete the old configuration before following these instructions. You can find out how to delete the previous settings at **www.uni-bamberg.de/its/eduroam**.
- To access the wireless network of the University of Bamberg you must have a **valid user account (BA number + password)**.
- **Members of other universities or research institutions** participating in eduroam (DFN roaming) can also use the eduroam network at the University of Bamberg. If the login does not work, please contact your home institution for information on special features for the use of eduroam.
- Apple devices **must not contain umlauts or ß** in the password. If this is the case for you, you can change your password at any time at the following link: **www.uni-bamberg.de/its/kennwort/aendern**.
- For older versions of macOS, the procedure is the same, only the appearance may differ slightly from these instructions.

> **Attention**: You have to use the **Mobile-Config** from **easyroam** to get a stable and secure connection to our Wi-Fi with the SSID eduroam**.**

1 Setup with easyroam

1.1 Generate and download Mobile-Config

Establish a connection to the internet e.g. with the free @BayernWLAN.

Go to **www.easyroam.de** and search for **Bamberg.** Choose **Otto-Friedrich-Universität Bamberg** with a left click. Afterwards, log in with your BA number and the corresponding password.

Figure 1: Easyroam website

After logging in, click on **Manuelle Optionen**, and choose **Mobile-Config (Apple).** Enter **eduroam** in the field below and click on **Zugang generieren**.
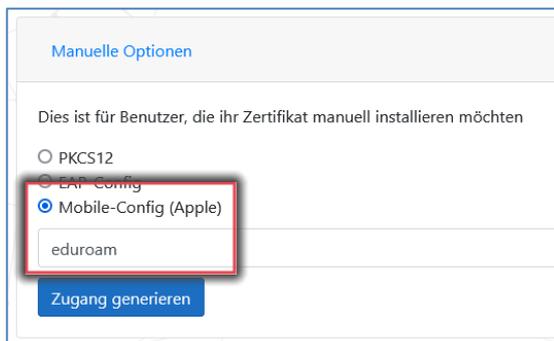
Figure 2: Choose Mobile-Config

Before the download is possible, a prompt appears in the top right corner: **Do you want to allow downloads on www.easyroam.de?**. Grant permission to download the file with **Allow**.
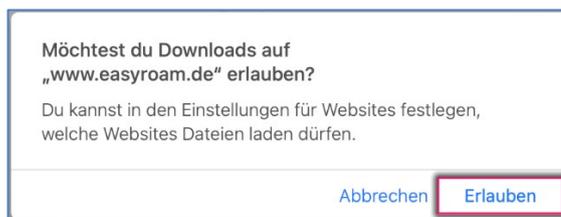
Figure 3: Allow Downloads

1.2 Install your profile and connect to eduroam

Open the **settings** on your Mac. Go to **Profiles** and click on **Install…** next to **eduroam** (macOS may ask for your admin password).
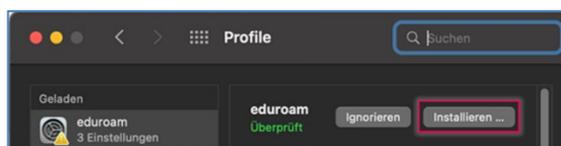
Figure 4: Install profile

If the connection did not establish automatically, you can do so manually. Click on the Wi-Fi icon in the top right corner of your desktop and choose **eduroam**.

> **Attention!** If connecting to the Wi-Fi is still not possible after setting up the profile, please restart your computer. If the Wi-Fi connection still does not work after this, please remove the eduroam profile and create a new one. If may also be necessary to restart your computer again.

2 Any Questions?

IT-Support
Phone: +49 951 863-1333
E-Mail: it-support@uni-bamberg.de